

# Program Support Associates, LLC Past Performance

1. **Project Name:** Physical Security
2. **Client:** OnTime Staffing, federal contractor
3. **Contract Details:**
  - Number: MOU01
  - Value: \$9,300
  - Duration: 2020-2021
4. **NAICS Code:** 561621 – Personal Monitoring Service/Security
5. **Summary of Work:**

Program Support Associates, LLC (PSA) was tasked with a high-stakes mission by Ontime Staffing a federal contractor with global operations. PSA's objective was to deliver uncompromising security monitoring for visiting high school teams in the Republic of Korea, stationed at various off-post locations overnight. This operation demanded relentless vigilance over more than 50 adolescents, ensuring they remained confined to their assigned rooms. The mission required advanced tampering detection methods for doors and frequent head counts to maintain absolute control in a challenging and dynamic environment.

6. **Results:**

Program Support Associates, LLC (PSA) demonstrated exceptional operational readiness and tactical proficiency throughout the duration of the mission. Often called upon with less than one day's notice, PSA exhibited an unwavering commitment to mission success by rapidly deploying highly qualified security personnel. These personnel were not only experienced but also possessed an in-depth understanding of the statement of work and the necessary mitigation techniques to ensure the safety and security of all students.

The operational environment was characterized by its dynamic and unpredictable nature, requiring PSA to maintain a state of constant vigilance and adaptability. The security personnel employed advanced tampering detection methods for doors and conducted frequent head counts to ensure absolute control over the situation. This level of meticulous attention to detail and proactive measures was instrumental in preventing any potential security breaches.

Despite the challenging circumstances, PSA's security team ensured that all Morale, Welfare, and Recreation (MWR) events proceeded as planned. The team's ability to maintain order and discipline was evident in the fact that there were no disqualifications or injuries due to security lapses. The safety of all visiting children was upheld with zero incidents reported, a testament to the team's dedication and effectiveness.

In conclusion, PSA's performance during this mission exemplified their capability to operate in high-pressure environments while maintaining the highest standards of security and safety. Their success in this operation not only reinforced their reputation as a reliable security provider but also highlighted their ability to deliver results under challenging conditions.